This document will guide you through creating and submitting an Invoice in the Technical Assistance and Grant Management Equity Portal, <u>"Equity Portal"</u>.

California Department of Public Health Office of Health Equity Last Updated: May 15th, 2024 Prepared By: Crowe LLC

Invoice User Guide

Invoice Submission as an Awardee

- 1. Sign In with your credentials and select your Award
- 2. Navigate to the Equity Portal homepage
- 3. Select Sign In from the top right header of the Homepage

COPH and	ty Technical Assi Grant Managem	stance ent Portal		Start an inquiry Aw	ard Management Resources	Q Sign in			
Welcome t you can m Assistance, click the "S to hearing	o the Office of anage your aw and find impo ign in" button. from you and	Health Eo ard with t rtant reso To subm working v	uity's Technical Assis he Office of Health Ec surces and key inform it a question of inquir vith you.	tance and Grant Manag quity, submit a question ation. To manage a gra y, click the "Start an Inq	ement Portal! This is whe or request for Technical nt or contract award, ple uiry" button. We look for	ere ase ward			
			Featured	Resources					
	Baseline Organizat Assessment for Eq Infrastructure	itonal uity	Net or one Statem Bay Area Regional Health Insouties Initiative's (BARHI) 4 R of COVID- 19 Recovery	California Equitable Becovery. Initiative. (CERI) FAGE	CPH Suidanse on MPX and People Experiming Homslessness				
	COMING SOON: VI Equity Toolkit	H. Intrust	COVID-19 Health Equity Playbook for Communities	Office of the Tribal Adviser					
tals.us/SignIn?returnUrl=	=%2F								
CDPH	Equity Tech and Grant I	inical A Manage	ssistance ment Portal	-	lome Start an Inquiry	Award Manag	gement Resource	es Q Sign in	
• 2 Sign in Sign in wit	Redeem ir	ivitation							
,	User name								
	* Password								
		Reme	mber me?						
		Sign ir	Forgot your passw	word?					
				Privacy S	Statement				

4. Enter your username and password, and select Sign In

As an Awardee, Create and Submit an Invoice

1. Navigate to the **Equity Portal** homepage

- 2. Select **Sign In** from the top right header of the Homepage
- 3. Enter in your username and password

COPH 2	Equity Tech and Grant M	nical Assistance Janagement Portal	Home Start an Inquiry	Award Management	Resources Q	Sign in
◆ 〕 Sign in	Redeem in	vitation				
Sign in with	n a local acc	ount				
*	User name					
	* Password					
		Remember me? Sign in Forgot your password?				
		Pr	vacy Statement			

- 4. Select the Award Management button in the header
- 5. Select Award from the dropdown list

CDPH	Equity Technical Assistance and Grant Management Portal	Home St	tart an Inquiry 👻	Award Management 🗸	Resources	Q Keegan Murray -
		My Contacts				
-		Health Ambassadors for PEH Technical Assistance Regiona	Homebase Technic Il Contracts Dashbo	al Assistance Dashboard ard		

6. Select New Invoice

Invoices							
					New Invoice	Request Invoice Techni	cal Assistance
Invoice	Start Date 🕇	End Date	Total Invoice Amount	Submitter	Submitted On	Status	
Sacramento Kings Invoice 2022-12-22 - 2023-01-26	12/22/2022	1/26/2023	\$65,700.00	Keegan Murray	1/26/2023 11:16 AM	Submitted	~

- 7. Fill out all fields on the Invoice Page
 - a. Select the start date of the Invoice, which should be the first date when you started incurring expenses
 - b. Select the end date, the last day in which expenses included on the invoice were incurred
 - c. For each budget category, enter the total that you are invoicing for. Do not include dollar signs

TA Regional Invoice Create

nvoice Period				
Invoice Begin Date		Invoice End Date		
M/D/YYYY		M/D/YYYY		
xpenses				
Personnel			Supplies	
Travel (In-state)			Travel (Out-	t-of-state)
Equipment			Other	
Subcontracts			Indirect Cost	ost

Comments		
An invoice file is required. Please at	ach an invoice on your organization's letterhead, that meets all the invoice requirem	ents, and submit here. *
Choose Files No file chosen		
ibmit Invoice		

- d. Enter any comments that you think your Grant or Contract manager needs to know regarding your invoice
- e. Select **Choose File** to attach a hard copy of your Invoice as well. Please make sure your hard Invoice includes:
 - i. The logo or header of your organization
 - ii. Your contract number
 - iii. An invoice number
 - iv. The correct dates that match the ones entered above
 - v. The Invoice is addressed to CDPH
 - vi. The Invoice is signed by your organization
- 8. Select Submit

Feedback	¢			
eeubach				
eeubacr				
Upload y Choose	rour invoice in the exce	l template provided.	*	

Respond to Award Manager Feedback and Resubmit Your Invoice:

If there is an issue, mistake, or other omission in your invoice, your Contract Manager will return it to you through the Equity Portal. Follow the below instructions to respond to the feedback, make corrections, and resubmit your invoice.

1. Receive an email notifying you that your Invoice has been returned with feedback

Email from: A equityteam@cdph.ca.gov Closed
Your Invoice has been Returned with Feedback
Hello Averi Apple,
Your Award Manager has returned your Invoice with feedback. Please navigate to the Portal and review the feedback items. If you have any questions, please reach out to your Award Manager. You must respond to each feedback item in order to resubmit your Invoice for approval.
Types of Feedback:

Required – You may make the change and either Accept or Reject it
Required – You must make the change and indicate the Update was made
Question – You must answer the question in the Awardee Response box
Award Manager Edit Notification – You must acknowledge the change made by your award manager

Thanks,
The Office of Health Equity

2. Follow the hyperlink back to the Equity Portal to review the Invoice

Email from: L equityteam@cdph.ca.gov Closed
Your Invoice has been Returned with Feedback Hello Averi Apple,
Your Award Manager has returned your Invoice with feedback. Please navigate to the Portal and review the feedback items. If you have any questions, please reach out to your Award Manager. You must respond to each feedback item in order to resubmit your Invoice for approval.
Types of Feedback:

Required – You may make the change and either Accept or Reject it
Required – You must make the change and indicate the Update was made
Question – You must answer the question in the Awardee Response box
Award Manager Edit Notification – You must acknowledge the change made by your award manager

Thanks,
The Office of Health Equity

3. Navigate to your Invoice in the Invoice section of the Award Dashboard

Home > Award Manag	ement > Tribal	<mark>сня соvід</mark> 19 ashboard	Dashboard				
		ashboar					
nquiries							
Inquiry Number	Descri	ption		Artifact Type	Date Requested 🗸	Status	
INQ-01189	l am w items, later?	aiting on a rece can I come bacl	ipt for one of my budget to the Expenditure Report	Expenditure Report	1/26/2023 2:12 PM	Submitted	~
INQ-01186	I have	a question		Work Plan	1/26/2023 9:40 AM	Submitted	~
Tivoices					New Invoice	Request Invoice Technic	cal Assistanc
Invoice	Start Date 🕇	End Date	Total Invoice Amount	Submitter	Submitted On	Status	
Averi's Apple Orchard Invoice 2023-01-30 - 2023-02-17	1/30/2023	2/17/2023	\$13,700.00	Averi Apple	2/28/2023 10:33 AM	Returned	•
Averi's Apple Orchard Invoice 2023-01-30 - 2023-02-17	1/30/2023	2/17/2023	\$10,000.00	Averi Apple	2/28/2023 10:47 AM	Returned	•
						-	

4. Scroll down to the Feedback table

	contracts		In	ndire	ct Cost		
\$	1,000.00			\$	1,000.00		
Adva	ance Payment (If App	licable)					
\$	0.00						
Com	iments						
All	good so far						
db	back	ß					
db	back	first read the Feedback from	n your Award Manager Then	scro	II up to the item your Award N	lanager commented on	Undate
db To re	Dack espond to Feedback, ew, or acknowledge y	first read the Feedback from	n your Award Manager. Then, ;, then return to the Feedback	scrol	ll up to the item your Award M e. Respond to the feedback as	lanager commented on. applicable in the Award	Update, lee Response
db o re evie ield	back espond to Feedback, ew, or acknowledge y I, then choose an upd	first read the Feedback from rour item as per instructions lated Feedback Status to ref	n your Award Manager. Then, , then return to the Feedback lect your actions. Finally, Subr	scrol table mit y	ll up to the item your Award M e. Respond to the feedback as our invoice again to your Awa	lanager commented on. applicable in the Award rd Manager. You must u	Update, lee Response pdate the
db o re evic ield ieed	back espond to Feedback, ew, or acknowledge y I, then choose an upd Iback Status for each	first read the Feedback from our item as per instructions lated Feedback Status to refi piece of Feedback in order t	n your Award Manager. Then, , then return to the Feedback lect your actions. Finally, Subr to be able to re-submit.	scrol table mit y	ll up to the item your Award M e. Respond to the feedback as our invoice again to your Awa	lanager commented on. applicable in the Award rd Manager. You must u	Update, lee Response pdate the
db fore evic field Las	back espond to Feedback, ew, or acknowledge y I, then choose an upd lback Status for each et Updated	first read the Feedback from our item as per instructions lated Feedback Status to ref piece of Feedback in order to Feedback Type	n your Award Manager. Then, , then return to the Feedback lect your actions. Finally, Subr to be able to re-submit. Feedback	scrol table mit y	II up to the item your Award N e. Respond to the feedback as our invoice again to your Awa Awardee Feedback Status	lanager commented on. applicable in the Award rd Manager. You must u Awardee Response	. Update, ee Response pdate the
db o re evic ield Las	back espond to Feedback, ew, or acknowledge y I, then choose an upd liback Status for each at Updated 18/2023 10:35 AM	first read the Feedback from our item as per instructions lated Feedback Status to refi piece of Feedback in order to Feedback Type Question	n your Award Manager. Then, , then return to the Feedback lect your actions. Finally, Subr to be able to re-submit. Feedback What are the Other cost for?	scrol table mit y	II up to the item your Award M e. Respond to the feedback as our invoice again to your Awa Awardee Feedback Status Answered	lanager commented on. applicable in the Award rd Manager. You must u Awardee Response Costs	Update, lee Response pdate the

5. Review the Award Manager's feedback

o respond to Feedback, t eview, or acknowledge y ield, then choose an upd eedback Status for each	first read the Feedback fron our item as per instructions ated Feedback Status to ref piece of Feedback in order	n your Award Manager. Then, scrol , then return to the Feedback table lect your actions. Finally, Submit you to be able to re-submit.	I up to the item your Award M e. Respond to the feedback as a our invoice again to your Awar	anager commented on. U applicable in the Awardee rd Manager. You must upd	odate, Response ate the	
Last Updated	Feedback Type	Feedback	Awardee Feedback Status	Awardee Response		
2/28/2023 10:35 AM	Question	What are the Other costs for?	Answered	Costs	~	
3/1/2023 3:58 PM	Question	How many personnel were hired?			Respo	nd to Feedback

View Feedback	×
The "Feedback Type" describes whether the action you need to take is 1) a Required change 2) answering a Question 3) accepting or rejecting a Recommendation 4) acknowledging an Award Manager Edit Notification. Read the Feedback Type and the Feedback description, written by your Award Manager. Make the change or acknowledge the change. Then updated the "Awardee Status" from the drop-down menu. Finally, write any additional comments, notes, or answers in the "Awardee Response" box.	
Feedback Feedback Type * Question Feedback * How many personnel were hired?	
Response Awardee Feedback Status — Awardee Response —	Ţ

- a. Feedback Type- This tells you whether your Award Manager has a question, recommendation, required change, or has made an edit to your Invoice.
- Feedback- This is the exact feedback your Award Manager has written for you. Read this to understand why your Invoice was returned and what needs to be done.
- 6. Once you have read the feedback, make the edits to your Invoice first.
- 7. After you have made the edits, respond to the Award Manager's feedback under "Response", as seen in the screenshot below.

Feedback

To respond to Feedback, first read the Feedback from your Award Manager. Then, scroll up to the item your Award Manager commented on. Update, review, or acknowledge your item as per instructions, then return to the Feedback table. Respond to the feedback as applicable in the Awardee Response field, then choose an updated Feedback Status to reflect your actions. Finally, Submit your invoice again to your Award Manager. You must update the Feedback Status for each piece of Feedback in order to be able to re-submit.

Last Updated	Feedback Type	Feedback	Awardee Feedback Status	Awardee Response	
2/28/2023 10:35 AM	Question	What are the Other costs for?	Answered	Costs	•
3/1/2023 3:58 PM	Question	How many personnel were hired?			Resp

ne "Feedback Type" describes who	nether the action you need to take is 1) a Required change 2) answering a	
Question 3) accepting or rejecting a Recommendation 4) acknowledging an Award Manager Edit		
otification. Read the Feedback Ty we change or acknowledge the ch	ype and the Feedback description, written by your Award Manager. Make	
nally, write any additional comme	ents, notes, or answers in the "Awardee Response" box.	
eedback		
Feedback Type *		
Question		
Feedback *		
How many personnel were hire	red?	
esponse		
Awardee Feedback Status *		
Awardee recuback status	~	
	·	
Awardee Response *		

- 8. Select Awardee Response Status
 - a. Select the drop-down menu that best categorizes the updates you made in response to your Award Managers feedback.

C Edit	×
The "Feedback Type" describes whether the action you need to take is 1) a Required change 2) answering a Question 3) accepting or rejecting a Recommendation 4) acknowledging an Award Manager Edit Notification. Read the Feedback Type and the Feedback description, written by your Award Manager. Make the change or acknowledge the change. Then updated the "Awardee Status" from the drop-down menu. Finally, write any additional comments, notes, or answers in the "Awardee Response" box.	ĺ
Feedback Question Feedback *	
How many personnel were hired?	
Response Awardee Feedback Status *	t
Answered	
	*

- i. If Feedback Type is **Recommended**, Awardee Feedback Status options are:
 - 1. Accepted
 - 2. Rejected
- ii. If Feedback Type is **Required**, Awardee Feedback Status options are:
 - 1. Updated
- iii. If Feedback Type is **Award Manager Edit Notification**, Awardee Feedback Status options are:
 - 1. Acknowledged
- iv. If Feedback Type is Question, Awardee Feedback Status options are:
 - 1. Answered
- b. Respond to Feedback in Awardee Response field

C Edit		×
Question		*
Feedback *		
How many personnel were hired?		
Response		
Awardee Feedback Status *		
Answered	~	
Awardee Response *		
1 person was <u>hired</u>		
	11	
		- 1
		- 1
Submit Response		
		∇

i. Write out your response to your Award Manager, including any other details or information that they might need

- 9. Submit Response
 - a. You will only be able to submit your Invoice if you have updated the "Awardee Feedback Status" and "Awardee Response" fields for every piece of feedback that your Award Manager created.
- 10. Re-Submit Invoice

Feedback Status for each	piece of Feedback in order Feedback Type	to be able to re-submit. Feedback	Awardee Feedback Status	Awardee Response	
2/28/2023 10:35 AM	Question	What are the Other costs for?	Answered	Costs	
3/1/2023 4 :06 PM	Question	How many personnel were hired?	Answered	1 person was hired	
Upload your invoice in th	ne excel template provided.				

- 11. You will receive a confirmation email that your Invoice has been submitted
 - a. If it is approved, you will get an email notification when your Award Manager approves it
 - b. If your Award Manager has additional feedback, they will return it again and the new feedback will appear underneath the original feedback. You will be able to identify different rounds of feedback by the "Last Updated" date next to the feedback